SERGEJ KUKSHAUSEN

TECHNICAL PROJECT MANAGER

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PROFESSIONAL SUMMARY

Hands-on Strategic Technical Project Leader with 13+ years of experience delivering mission-critical web applications in banking, fintech, and Industry 4.0. Spearheaded a €2.2M digital transformation for leading German and Swiss banks, cutting time-to-market by 21% and boosting customer satisfaction scores by 27%. Known for translating vision into execution by aligning cross-functional teams, optimizing agile delivery, and reducing project costs by up to 18% across portfolios.

AREA OF EXPERTISE

TECHNICAL SKILLS	**Project & Team Tools:** Jira, Confluence, Gitlab, Docker, Kubernetes, Jenkins, AWS, Argocd, ChatGPT **Programming & Dev:** AngularJS, PHP, Java, Python, Swift, Symfony, Docker, SQL, HTML/CSS, Selenium, Bash, M/Text
PROFESSIONAL SKILLS	Project Management, Technology Leadership, Communication & Collaboration **Soft Skills:** Nonviolent Communication, Negotiation, Decision Making, Team Leadership, Agile/Scrum/SAFe

PROFESSIONAL EXPERIENCE

Technical Project Manager at Fiserv, Frankfurt am Main   **Aug 2020 - Present**

- **Time-to-Market Acceleration:** Reduced product launch time by 21% through the introduction of Scrum and optimized output workflows across cross-functional teams.
- **System Modernization:** Led modernization of a high-availability payment routing system, migrating from on-prem mainframe architecture to AWS cloud-native services, resulting in 31% lower infrastructure costs and 12% faster incident resolution.
- **Regulatory Delivery Excellence:** Delivered compliance-critical features across both legacy and cloud environments, ensuring adherence to evolving EU regulations (PSD2, GDPR) and passing three consecutive internal audits with zero findings.
- **Team Leadership:** Managed and coached a cross-functional team of 4 engineers and analysts, driving productivity through agile rituals, GitLab workflows, and transparent Jira tracking.
- **Executive Alignment**: Drove strategic alignment between product, tech, and legal/compliance stakeholders, accelerating roadmap decisions and improving project throughput by 18%.

Tech stack: HTML5, Python, Bash, AngularJS, Docker, Kafka, DBs, M/Text, Jira, Confluence, Retool, Gitlab, AWS

Engagement Manager at Capgemini, Frankfurt am Main   **Apr 2018 - Jul 2020**

- **Project Ownership:** Oversaw delivery of multi-million-euro IT initiatives for cross-border and domestic payment systems, ensuring end-to-end regulatory compliance and uninterrupted transaction flows across SEPA networks.
- **Legacy Modernization**: Modernized critical legacy systems using M/Text to digitize document workflows, reducing manual processing by 75% and cutting operating costs by €180K/year.
- **Team & Stakeholder Leadership**: Managed a distributed delivery team of 4 across Germany and India, meeting 100% of project milestones on time and under budget.
- **Budget Accountability:** Delivered a €2.2M digital transformation program for a major German finance processor, coordinating 6+ vendor systems and migrating operations to a hybrid-cloud environment.

Tech stack: HTML5, Python, Bash, AngularJS, Docker, Kafka, DBs, M/Text, Jira, Confluence, Retool, Gitlab, AWS

Technical Project Manager at ITEXIA, Dresden   **Apr 2016 - Mar 2018**
- **Automation Delivery:** Led end-to-end execution of an advanced automation project, hitting 100% of key milestones.
- **Risk Management:** Conducted feasibility and risk assessments, preventing delays and cost overruns.
- **Client Impact:** Drove a 27% boost in customer satisfaction through close collaboration and proactive communication.

Tech stack: PHP, Docker, DBs, Jira, Confluence, Gitlab, Swift, Selenium, Drupal

Project Manager at TTE-Europe, Dresden   **Oct 2014 - Dec 2015**
- **Web App Delivery:** Led IT initiatives in the explosives industry, focusing on modern, scalable web applications.
- **Process Alignment:** Translated business process analyses into tailored tech solutions, enhancing operational efficiency.
- **Stakeholder Management:** Owned client communication and stakeholder alignment across project phases.
- **Team Coordination:** Directed technical teams to ensure timely, efficient delivery.
- **Documentation:** Produced comprehensive technical and process documentation for long-term maintainability.

Tech stack: Java, DBs, Redmine, Confluence

EDUCATION

Bsc., Technical University Bergakademie, Freiberg   **Oct 2010 - Mar 2016**
Bachelor thesis at the Institute of Computer Science
- Thesis on "Development of a mobile application for voice activity detection".

CERTIFICATIONS

- Professional Scrum Master I (PSM I)
- Certified SAFe 4 Agilist

ADDITIONAL INFORMATION

- **Languages:** German(Native), English(Fluent C1), Russian(Native) and Hungarian(Basic A2).
- **Hobbies:** Digital transformation, Drone flying, Volleyball & Floorball, Travel & Cultural Exploration